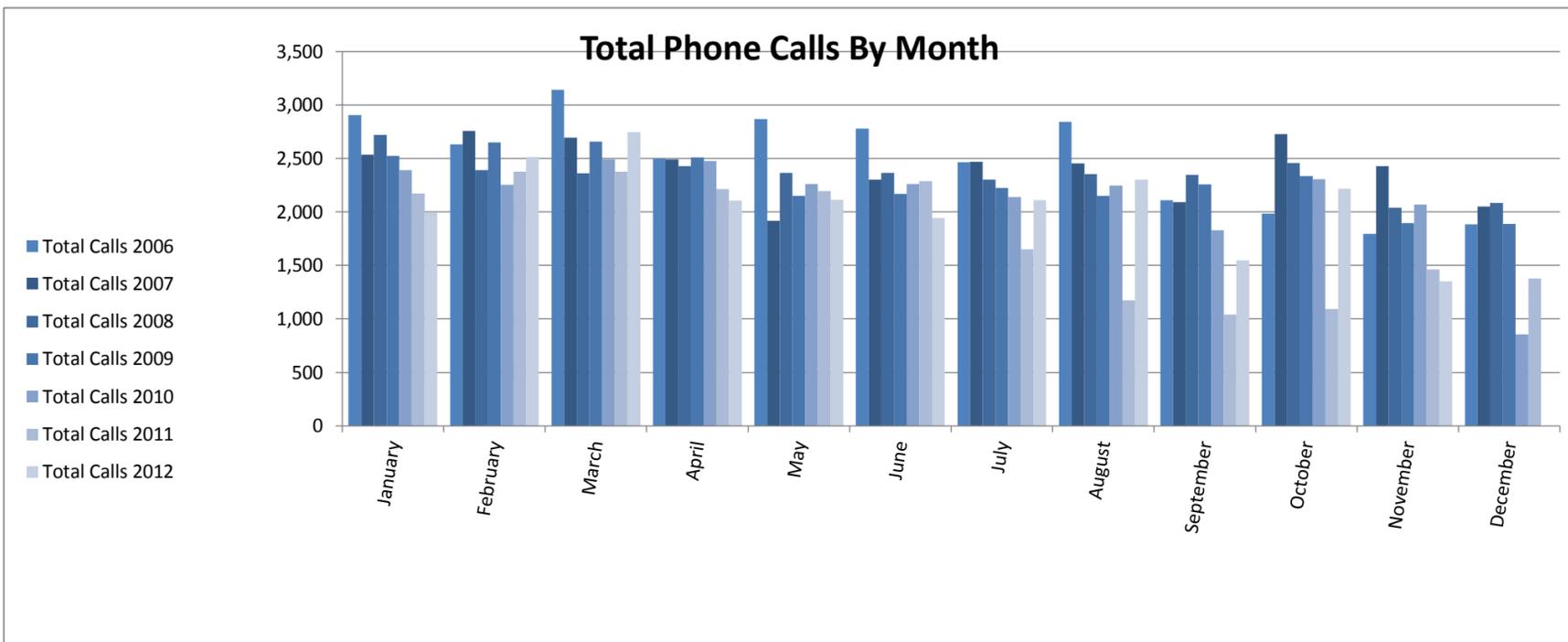
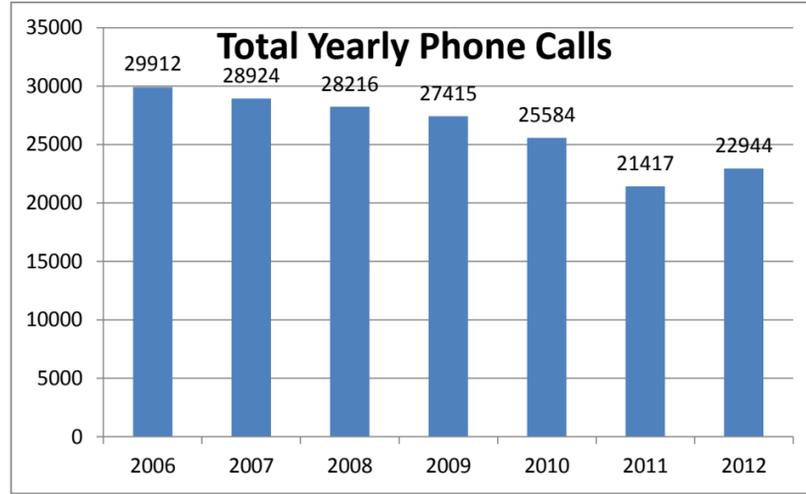
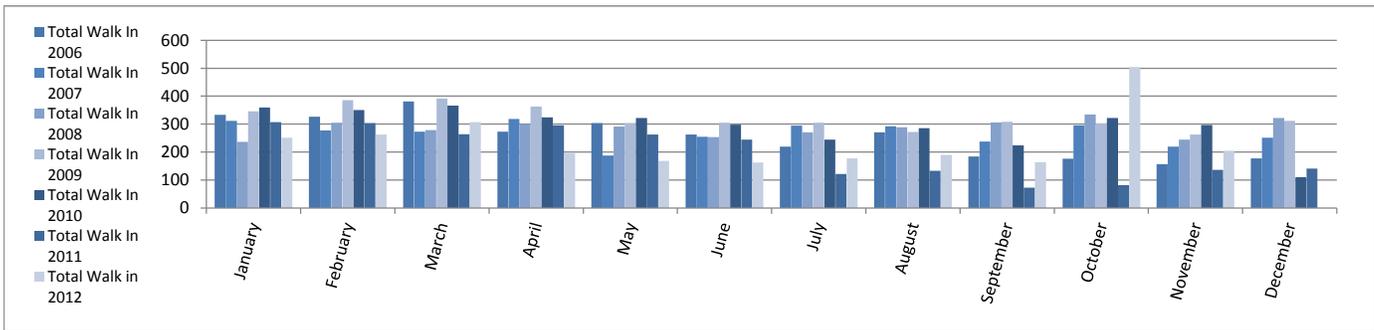
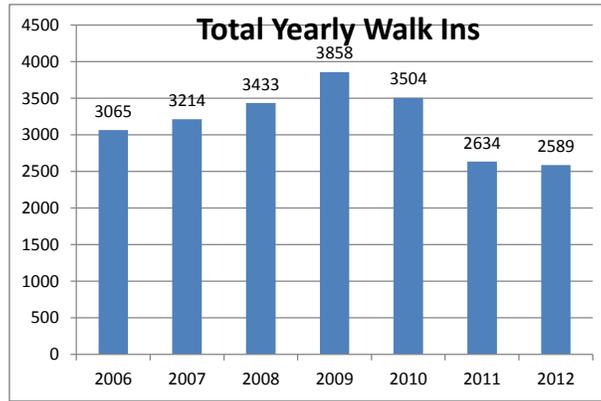


**City of Sanibel
Main Switch Board
Phone Calls 2006 - 2012**



<u>Total Calls Per Month 2006:</u>		<u>Total Calls Per Month 2007</u>		<u>Total Calls Per Month 2008</u>		<u>Total Calls Per Month 2009</u>	
January	2,906	January	2,536	January	2,719	January	2,525
February	2,630	February	2,756	February	2,390	February	2,650
March	3,144	March	2,696	March	2,363	March	2,658
April	2,500	April	2,491	April	2,427	April	2,510
May	2,867	May	1,917	May	2,364	May	2,149
June	2,781	June	2,304	June	2,366	June	2,169
July	2,467	July	2,470	July	2,304	July	2,224
August	2,843	August	2,455	August	2,356	August	2,152
September	2,111	September	2,091	September	2,345	September	2,258
October	1,985	October	2,729	October	2,459	October	2,335
November	1,794	November	2,428	November	2,040	November	1,896
December	1,884	December	2,051	December	2,083	December	1,889
Total Calls 2006:	29,912	Total Calls 2007:	28,924	Total Calls 2008:	28,216	Total Calls 2009:	27,415
<u>Total Calls Per Month 2010</u>		<u>Total Calls Per Month 2011</u>		<u>Total Calls Per Month 2012</u>			
January	2,393	January	2,172	January	1,994		
February	2,255	February	2,377	February	2,513		
March	2,491	March	2,376	March	2,747		
April	2,478	April	2,214	April	2,106		
May	2,260	May	2,194	May	2,112		
June	2,262	June	2,289	June	1,942		
July	2,139	July	1,650	July	2,111		
August	2,248	August	1,172	August	2,302		
September	1,828	September	1,039	September	1,549		
October	2,306	October	1,093	October	2,217		
November	2,070	November	1,463	November	1,351		
December	854	December	1,378	December			
Total Calls 2010:	25,584	Total Calls 2011	21,417	Total Calls 2012	22,944		

**City of Sanibel
Front Desk
Public Walk-Ins 2006-2012**



<u>Total Public Walk Ins 2006</u>		<u>Total Public Walk Ins 2007</u>		<u>Total Public Walk Ins 2008</u>		<u>Total Public Walk Ins 2009</u>	
January	333	January	312	January	236	January	346
February	327	February	277	February	305	February	386
March	381	March	273	March	279	March	391
April	273	April	319	April	300	April	363
May	304	May	187	May	291	May	304
June	263	June	255	June	254	June	305
July	219	July	295	July	271	July	305
August	271	August	292	August	289	August	272
September	184	September	238	September	306	September	308
October	176	October	296	October	335	October	303
November	157	November	219	November	245	November	263
December	177	December	251	December	322	December	312
Total Walk Ins 2006	3,065	Total Walk Ins 2007	3,214	Total Walk Ins 2008	3,433	Total Walk Ins 2009	3,858
<u>Total Public Walk Ins 2010</u>		<u>Total Public Walk-Ins 2011</u>		<u>Total Public Walk-Ins 2012</u>			
January	359	January	307	January	251		
February	351	February	304	February	263		
March	366	March	264	March	307		
April	324	April	296	April	197		
May	322	May	263	May	168		
June	298	June	244	June	163		
July	245	July	122	July	177		
August	286	August	133	August	190		
September	224	September	72	September	164		
October	322	October	82	October	504		
November	297	November	136	November	205		
December	110	December	141	December			
Total Walk Ins 2010	3,504	Total Walk Ins 2011	2,364	Total Walk Ins 2012	2,589		