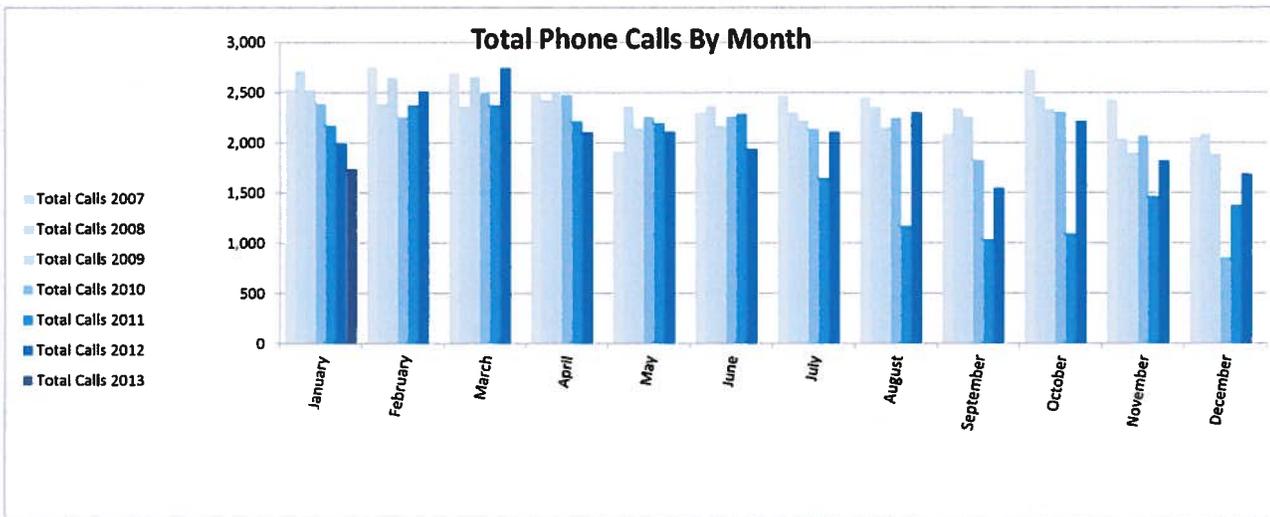
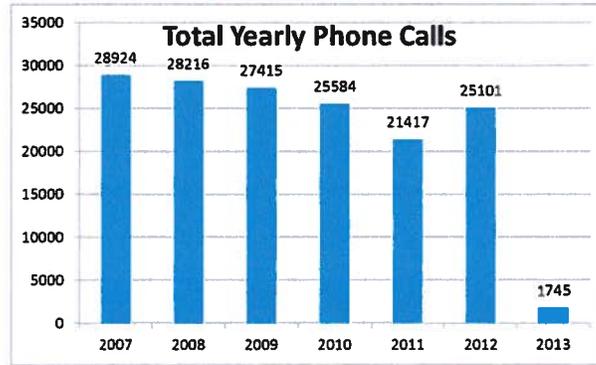


**City of Sanibel  
Main Switch Board  
Phone Calls 2007 - 2013**



**Total Calls Per Month 2007**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

2,536  
2,756  
2,696  
2,491  
1,917  
2,304  
2,470  
2,455  
2,091  
2,729  
2,428  
2,061

**Total Calls Per Month 2008**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

2,719  
2,390  
2,363  
2,427  
2,364  
2,366  
2,304  
2,366  
2,345  
2,459  
2,040  
2,083

**Total Calls Per Month 2009**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

2,525  
2,650  
2,658  
2,510  
2,149  
2,169  
2,224  
2,152  
2,258  
2,335  
1,896  
1,889

**Total Calls Per Month 2010**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

2,393  
2,255  
2,491  
2,478  
2,260  
2,262  
2,139  
2,248  
1,828  
2,306  
2,070  
854

**Total Calls 2007:**

**28,924**

**Total Calls 2008:**

**28,216**

**Total Calls 2009:**

**27,415**

**Total Calls 2010:**

**25,584**

**Total Calls Per Month 2011**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

2,172  
2,377  
2,376  
2,214  
2,194  
2,289  
1,650  
1,172  
1,039  
1,093  
1,463  
1,378

**Total Calls Per Month 2012**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

1,994  
2,513  
2,747  
2,106  
2,112  
1,942  
2,111  
2,302  
1,549  
2,217  
1,821  
1,687

**Total Calls Per Month 2013**

January  
February  
March  
April  
May  
June  
July  
August  
September  
October  
November  
December

1,745  
0  
0  
0  
0  
0  
0  
0  
0  
0  
0  
0

**Total Calls 2011**

**21,417**

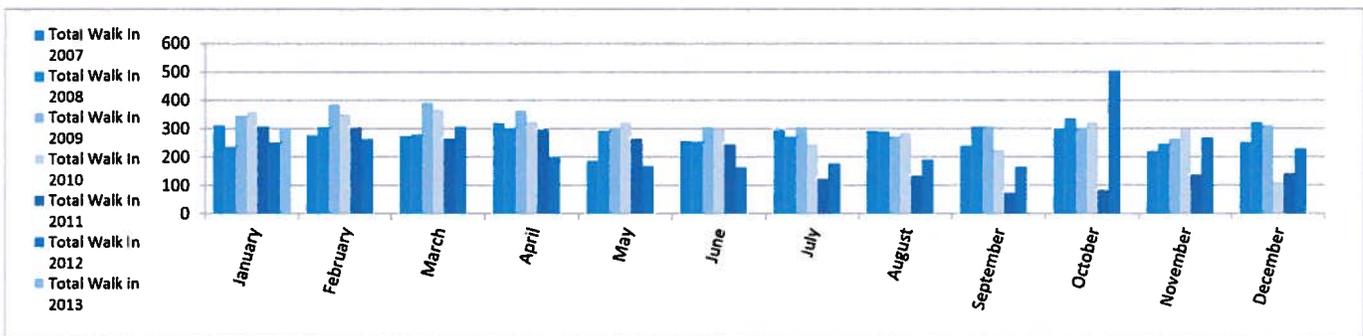
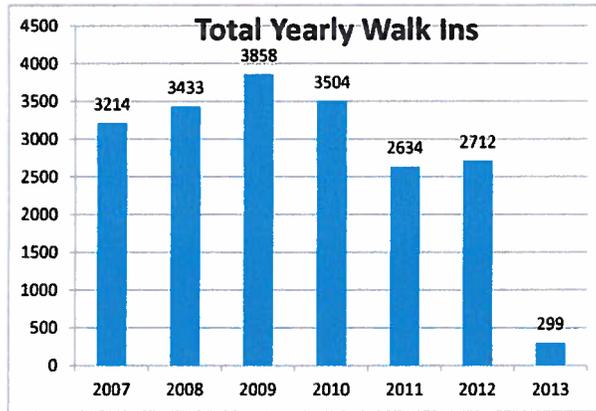
**Total Calls 2012**

**25,101**

**Total Calls 2013**

**1,745**

**City of Sanibel  
Front Desk  
Public Walk-Ins 2007-2013**



**Total Public Walk Ins 2007**

January	312
February	277
March	273
April	319
May	187
June	255
July	295
August	292
September	238
October	296
November	219
December	251

**Total Public Walk Ins 2008**

January	236
February	305
March	279
April	300
May	291
June	254
July	271
August	289
September	306
October	335
November	245
December	322

**Total Public Walk Ins 2009**

January	346
February	386
March	391
April	363
May	304
June	305
July	305
August	272
September	308
October	303
November	263
December	312

**Total Public Walk Ins 2010**

January	359
February	351
March	366
April	324
May	322
June	298
July	245
August	286
September	224
October	322
November	297
December	110

**Total Walk Ins 2007**

**3,214**

**Total Walk Ins 2008**

**3,433**

**Total Walk Ins 2009**

**3,858**

**Total Walk Ins 2010**

**3,504**

**Total Public Walk-Ins 2011**

January	307
February	304
March	264
April	296
May	263
June	244
July	122
August	133
September	72
October	82
November	136
December	141

**Total Public Walk-Ins 2012**

January	251
February	263
March	307
April	197
May	168
June	163
July	177
August	190
September	164
October	504
November	268
December	228

**Total Public Walk-Ins 2013**

January	299
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0

**Total Walk Ins 2011**

**2,364**

**Total Walk Ins 2012**

**2,880**

**Total Walk Ins 2013**

**299**