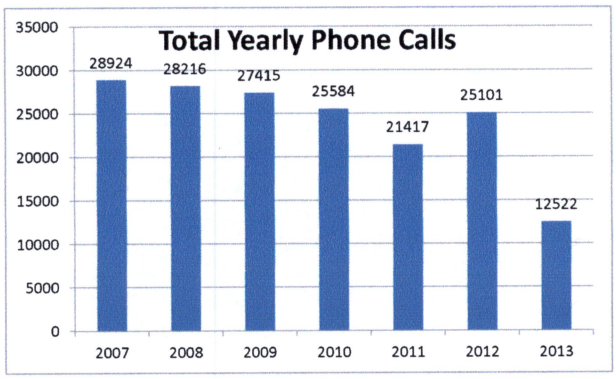
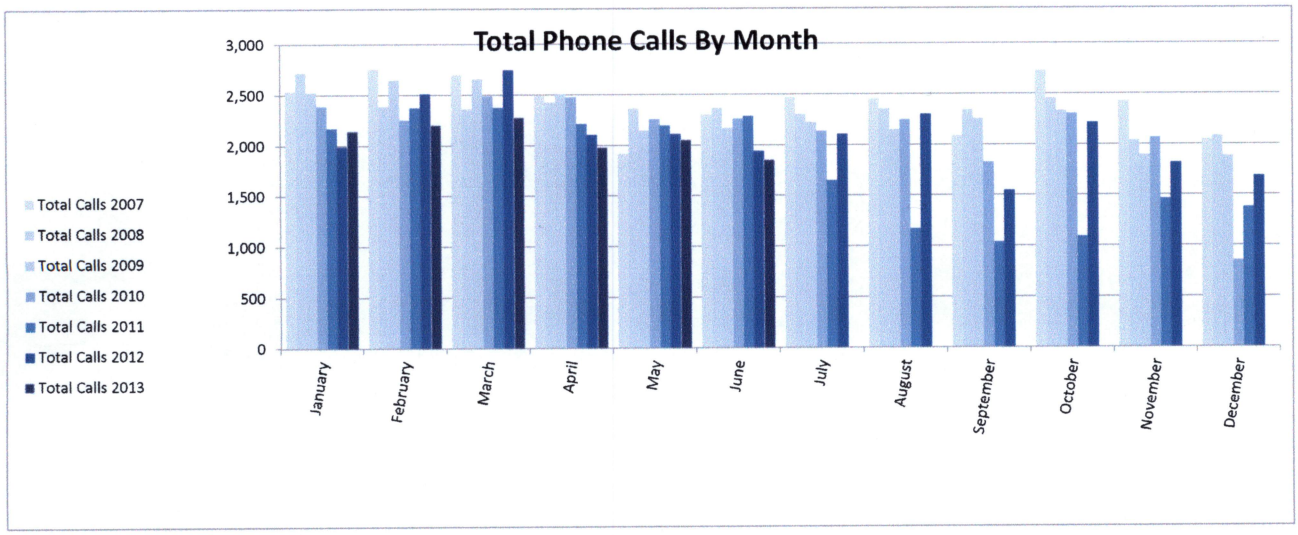
City of Sanibel
Main Switch Board
Phone Calls 2007 - 2013



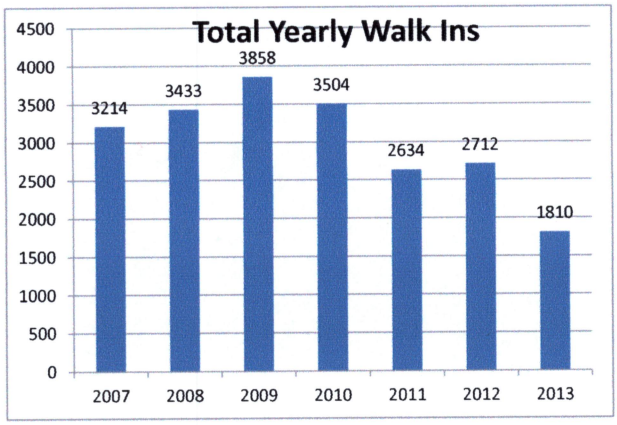


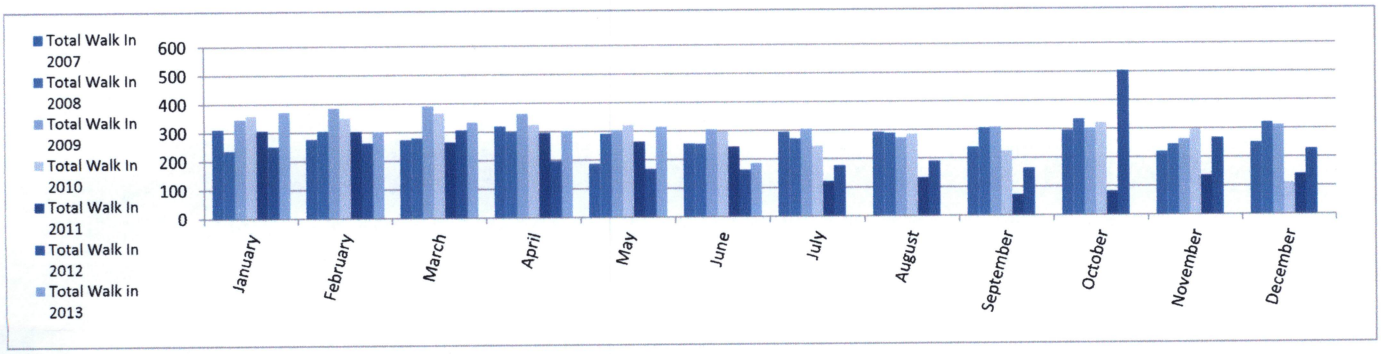
Total Calls Per Month 2007		Total Calls Per Month 2008		Total Calls Per Month 2009		Total Calls Per Month 2010	
January	2,536	January	2,719	January	2,525	January	2,393
February	2,756	February	2,390	February	2,650	February	2,255
March	2,696	March	2,363	March	2,658	March	2,491
April	2,491	April	2,427	April	2,510	April	2,478
May	1,917	May	2,364	May	2,149	May	2,260
June	2,304	June	2,366	June	2,169	June	2,262
July	2,470	July	2,304	July	2,224	July	2,139
August	2,455	August	2,356	August	2,152	August	2,248
September	2,091	September	2,345	September	2,258	September	1,828
October	2,729	October	2,459	October	2,335	October	2,306
November	2,428	November	2,040	November	1,896	November	2,070
December	2,051	December	2,083	December	1,889	December	854
Total Calls 2007:	28,924	Total Calls 2008:	28,216	Total Calls 2009:	27,415	Total Calls 2010:	25,584

Total Calls Per Month 2011		Total Calls Per Month 2012		Total Calls Per Month 2013	
January	2,172	January	1,994	January	2,147
February	2,377	February	2,513	February	2,206
March	2,376	March	2,747	March	2,279
April	2,214	April	2,106	April	1,980
May	2,194	May	2,112	May	2,054
June	2,289	June	1,942	June	1,856
July	1,650	July	2,111	July	0
August	1,172	August	2,302	August	0
September	1,039	September	1,549	September	0
October	1,093	October	2,217	October	0
November	1,463	November	1,821	November	0
December	1,378	December	1,687	December	0
Total Calls 2011	21,417	Total Calls 2012	25,101	Total Calls 2013	12,522

as of 7/2/2013

City of Sanibel
Front Desk
Public Walk-Ins 2007-2013





Total Public Walk Ins 2007		Total Public Walk Ins 2008		Total Public Walk Ins 2009		Total Public Walk Ins 2010	
January	312	January	236	January	346	January	359
February	277	February	305	February	386	February	351
March	273	March	279	March	391	March	366
April	319	April	300	April	363	April	324
May	187	May	291	May	304	May	322
June	255	June	254	June	305	June	298
July	295	July	271	July	305	July	245
August	292	August	289	August	272	August	286
September	238	September	306	September	308	September	224
October	296	October	335	October	303	October	322
November	219	November	245	November	263	November	297
December	251	December	322	December	312	December	110
Total Walk Ins 2007	3,214	Total Walk Ins 2008	3,433	Total Walk Ins 2009	3,858	Total Walk Ins 2010	3,504

Total Public Walk-Ins 2011		Total Public Walk-Ins 2012		Total Public Walk-Ins 2013	
January	307	January	251	January	372
February	304	February	263	February	301
March	264	March	307	March	334
April	296	April	197	April	302
May	263	May	168	May	315
June	244	June	163	June	186
July	122	July	177	July	0
August	133	August	190	August	0
September	72	September	164	September	0
October	82	October	504	October	0
November	136	November	268	November	0
December	141	December	228	December	0
Total Walk Ins 2011	2,364	Total Walk Ins 2012	2,880	Total Walk Ins 2013	1,810

NAME:

EMAIL LOG	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	TOTALS
DATE	6/24/2012	6/25/2012	6/26/2012	6/27/2012	6/28/2012	
SAN COUNCIL	37	22	24	25	9	117
INTEROFFICE	90	100	75	54	48	367
OUT OF OFFICE	2	1	2	2	3	10
	129	123	101	81	60	494