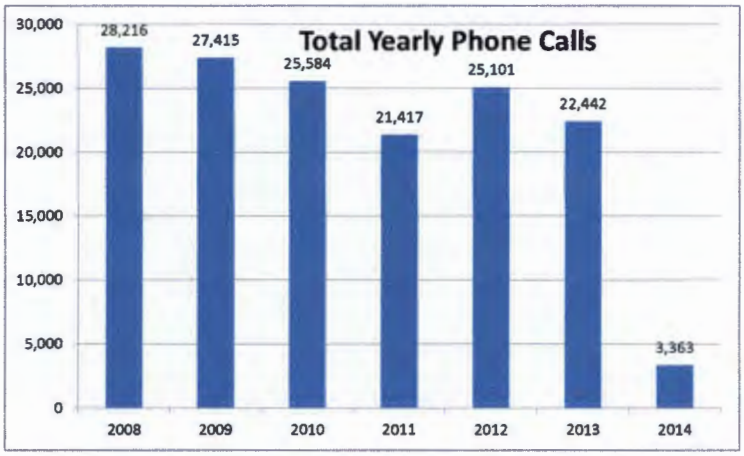
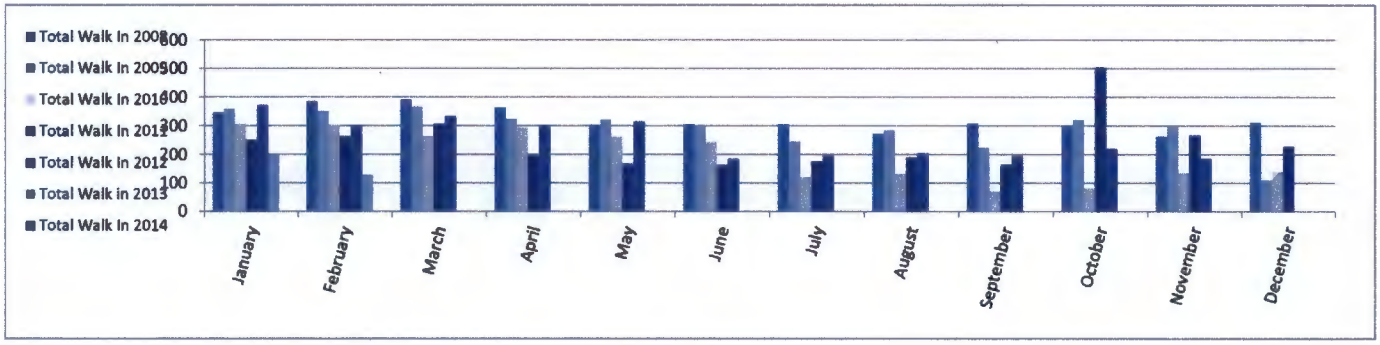
City of Sanibel
Main Switch Board
Phone Calls 2008-2014



Total Calls Per Month 2008		Total Calls Per Month 2009		Total Calls Per Month 2010		Total Calls Per Month 2011	
January	2,719	January	2,525	January	2,393	January	2,172
February	2,390	February	2,650	February	2,255	February	2,377
March	2,363	March	2,658	March	2,491	March	2,376
April	2,427	April	2,510	April	2,478	April	2,214
May	2,364	May	2,149	May	2,260	May	2,194
June	2,366	June	2,169	June	2,262	June	2,289
July	2,304	July	2,224	July	2,139	July	1,650
August	2,356	August	2,152	August	2,248	August	1,172
September	2,345	September	2,258	September	1,828	September	1,039
October	2,459	October	2,335	October	2,306	October	1,093
November	2,040	November	1,896	November	2,070	November	1,463
December	2,083	December	1,889	December	654	December	1,378
Total Calls 2006:	28,216	Total Calls 2009:	27,415	Total Calls 2010:	25,564	Total Calls 2011	21,417

Total Calls Per Month 2012		Total Calls Per Month 2013		Total Calls Per Month 2014	
January	1,994	January	2,147	January	1,947
February	2,513	February	2,206	February	1,416
March	2,747	March	2,279	March	
April	2,106	April	1,980	April	
May	2,112	May	2,054	May	
June	1,942	June	1,656	June	
July	2,111	July	2,173	July	
August	2,302	August	2,056	August	
September	1,549	September	1,642	September	
October	2,217	October	2,082	October	
November	1,821	November	1,767	November	
December	1,687	December	0	December	
Total Calls 2012	25,101	Total Calls 2013	22,442	Total Calls 2014	3,363

City of Sanibel
Front Desk
Public Walk-Ins 2008-2014



Total Public Walk Ins 2008		Total Public Walk Ins 2009		Total Public Walk Ins 2010		Total Public Walk-Ins 2011	
January	236	January	346	January	359	January	307
February	305	February	386	February	351	February	304
March	279	March	391	March	366	March	264
April	300	April	363	April	324	April	296
May	291	May	304	May	322	May	263
June	254	June	305	June	296	June	244
July	271	July	305	July	245	July	122
August	289	August	272	August	266	August	133
September	306	September	308	September	224	September	72
October	335	October	303	October	322	October	82
November	245	November	263	November	297	November	136
December	322	December	312	December	110	December	141
Total Walk Ins 2008	3,433	Total Walk Ins 2009	3,858	Total Walk Ins 2010	3,504	Total Walk Ins 2011	2,364

Total Public Walk-Ins 2012		Total Public Walk-Ins 2013		Total Public Walk-Ins 2014	
January	251	January	372	January	198
February	263	February	301	February	128
March	307	March	334	March	
April	197	April	302	April	
May	168	May	315	May	
June	163	June	186	June	
July	177	July	197	July	
August	190	August	205	August	
September	164	September	195	September	
October	504	October	220	October	
November	268	November	186	November	
December	228	December	0	December	0
Total Walk Ins 2012	2,880	Total Walk Ins 2013	2,813	Total Walk Ins 2014	326

EMAIL LOG	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	TOTALS
DATE	2/17/2014	2/18/2014	2/19/2014	2/20/2014	2/21/2014	
SAN COUNCIL	36	19	25	29	20	129
INTEROFFICE	20	24	11	27	16	98
OUT OF OFFICE	26	7	7	27	19	86
	82	50	43	83	55	313